

IMPORTANT CONTACT INFORMATION



LEWERMARK CUSTOMER SERVICE

For questions regarding benefits or claims status, contact:

- Toll Free: **1 (800) 821-7710** (Monday–Friday, 8:00 a.m. to 6:00 p.m. Central Time)
- Chat us at: www.lewermark.com
- Email us at: lewermarksupport@lewer.com
- Your school webpage: <http://www.lewermark.com/edmondsc>
- The Lewer Agency, Inc. | Student Insurance | 9900 W 109th St. Ste 200 | Overland Park, KS 66210



MY STUDENT SUPPORT PROGRAM (MY SSP)

The International Student Support Program is designed to help international students face the challenges of balancing school, adjusting to a new culture and adapting to their other responsibilities.

- Download: Free “**My SSP**” app from your device’s app store today
- Web: us.myissp.com
- Toll Free: **1 (866) 743-7732**
- Phone: **001-416-380-6578** (If calling outside of North America)
- Available 24/7



MYNURSE 24/7

MyNurse 24/7 provides you with free access to speak with a nurse regarding your health questions or concerns anytime day or night.

- Toll Free: **1 (866) 549-5076**
- Available 24/7

TELADOC

Teladoc provides you with 24/7 access to U.S. board-certified doctors by web, phone or mobile app.

- Toll Free: **1 (800) 835-2362**
- Available 24/7



SCHOLASTIC EMERGENCY SERVICES

Students, staff or parents should contact Scholastic Emergency Services if there is a life-threatening emergency or illness.

- Toll Free: **1 (877) 488-9833** (Toll free inside the USA)
- Phone: **1 (609) 452-8570** (If calling outside of the USA)
- Email: medservices@assistamerica.com
- Web: www.assistamerica.com/students.aspx
- Reference Number: **01-AA-LEW-05034**
- Available 24/7



PPO NETWORK

To locate doctors and facilities within the First Health network, visit:

- Web: <http://www.myfirsthealth.com/LocateProvider/CustomPage>